

Arvo Terms of Sale

Arvo Platform (usearvo.app)

Last updated: July 31, 2026

ARTICLE 1 — LEGAL NOTICE / PUBLISHER

These Terms of Sale (hereinafter the “Terms”) apply to subscription sales made by:

- Legal company name: USEARVO
- Trade name: Arvo
- Legal form: Sole Proprietorship (“Micro-entreprise / Entreprise Individuelle”) within the meaning of Articles L. 133-6-8 et seq. of the French Social Security Code — this legal form may evolve into a Simplified Joint-Stock Company (SAS) as the business develops; these Terms will be updated accordingly if and when that occurs
- Founder / legal representative: Mr. Tom Braun
- Registered office: Rue Champ Lagarde, 78000 Versailles, France
- SIREN number: pending assignment — will be communicated and incorporated into these Terms once obtained
- VAT: VAT not applicable, Article 293 B of the French General Tax Code (VAT exemption for small businesses). Displayed prices are net of any tax and correspond to the amount actually owed by the user, excluding any variation linked to the exchange rate applicable to their local currency
- Contact e-mail address: team@usearvo.app
- Websites concerned: usearvo.app (showcase website) and myusearvo.app (SaaS application)

Hereinafter referred to as “the Publisher,” “Arvo,” or “we.” Any person subscribing to a paid offer is hereinafter referred to as “the User” or “you.”

ARTICLE 2 — PURPOSE

These Terms of Sale set out the conditions under which Arvo markets access to its SaaS platform to Users, as well as the rights and obligations of the parties within this commercial relationship: pricing, payment terms, duration, termination, right of withdrawal, and refunds.

Any subscription to a paid offer implies full and unreserved acceptance of these Terms by the User. These Terms prevail over any other document, unless otherwise agreed in writing by Arvo.

The general terms of use of the Service (functionality, account, intellectual property, data) are set out in a separate document: the Terms of Use.

ARTICLE 3 — DESCRIPTION OF THE SERVICE

Arvo is a SaaS (Software as a Service) platform that enables music producers (beatmakers, sound designers) to manage their professional activity: client management (CRM), revenue tracking, project and schedule management, generation of contracts and leases (licenses), and submission of proposals and tracking of professional opportunities.

The Service is intended for beatmakers and sound designers, whether individuals or professionals, and is published in English.

ARTICLE 4 — ELIGIBILITY CONDITIONS

Access to paid offers is reserved for individuals who are at least 18 years old. By subscribing to an offer, the User represents and warrants that they have reached this minimum age. No proof of age is requested at the time of subscription, without prejudice to Arvo's right to verify this condition and suspend any account that does not meet it.

ARTICLE 5 — OFFERS AND PRICING

5.1 Available Plans

Plan	Description	Monthly Price	Annual Price
Entry (free)	Limited version of the Signature plan's features	Free	Free
Signature	Full access to first-tier features	\$14.99 / month	\$144 / year
Producer+	Full access to advanced features	\$24.99 / month	\$212 / year

Prices are displayed and billed in US dollars (USD). The amount actually charged may vary depending on the User's local currency and any exchange fees applied by their bank or payment platform, independent of Arvo's control.

5.2 Billing Frequency

At the time of subscription, the User freely chooses monthly or annual billing. This choice commits the User for the corresponding period, subject to the termination provisions set out in Article 8.

5.3 Price Changes

Arvo reserves the right to modify its prices at any time. Any change will be communicated to the User before it takes effect and will not apply retroactively to an already-paid subscription period.

ARTICLE 6 — FREE TRIAL

6.1 Entry Plan

The Entry plan is a free, permanent offer corresponding to a limited version of the Signature plan's features.

6.2 Free Trial of Paid Plans

Arvo may offer a one (1) month free trial of the Signature plan, granting access to all of that plan's features, with no commitment.

No credit card is required to activate this trial. At the end of the trial, access to paid features is suspended; the User must enter a payment method and subscribe to a paid plan to continue benefiting from them.

6.3 Availability of the Offer

This free trial is not permanently guaranteed: it may be suspended, modified, or withdrawn at any time by Arvo depending on promotional periods and current business strategy, without this constituting a modification of these Terms.

ARTICLE 7 — PAYMENT TERMS

Payment for paid plans is made via the Stripe provider and/or the following methods:

- Credit/debit card
- Apple Pay
- Google Pay
- PayPal

Arvo never stores the User's banking data; this data is processed directly by the aforementioned payment providers, in accordance with their own terms and applicable regulations (including the PCI-DSS standard).

Payment is due immediately upon subscription, then at each billing cycle (monthly or annual) according to the chosen frequency, via automatic charge to the registered payment method, unless terminated beforehand in accordance with Article 8.

ARTICLE 8 — DURATION, TERMINATION, AND RIGHT OF WITHDRAWAL

8.1 Termination by the User

The User may cancel their subscription at any time, without justification, from their account or by contacting team@usearvo.app.

- Monthly subscription: if cancelled mid-month, the User retains access to paid features until the end of the already-paid monthly period. No prorated refund is issued, except in the cases provided for in Article 9.
- Annual subscription: if cancelled mid-year, the User retains access to paid features until the end of the already-paid annual period. No prorated refund is issued, except in the cases provided for in Article 9.

Termination prevents any automatic renewal of the subscription at the end of the current period.

8.2 Right of Withdrawal

In accordance with Article L. 221-18 of the French Consumer Code, any User who qualifies as a consumer generally has a 14-day period to exercise their right of withdrawal following subscription to a paid plan, without having to provide a reason.

However, in accordance with Article L. 221-28, 1° of the French Consumer Code, this right cannot be exercised for service contracts that have been fully performed before the end of the withdrawal period, where performance began after the User's express prior consent and express waiver of their right of withdrawal.

Accordingly, by subscribing to a paid plan and expressly requesting immediate access to the Service (which the User accepts at the time of subscription), the User acknowledges and agrees to waive their right of withdrawal once access to the Service has actually been provided.

ARTICLE 9 — REFUNDS

Unless otherwise required by mandatory law, no refund will be granted outside of the following strictly enumerated cases:

- 1 Double billing: the User was charged twice for the same subscription period due to a technical error;
- 2 Plan error: the User was billed for a different plan than the one they actually selected, due to a website error.

Any refund request must be sent to team@usearvo.app, together with information allowing the transaction in question to be identified. Arvo reserves the right to verify the alleged malfunction before issuing any refund.

Outside of these cases, and subject to the provisions of Article 8, no refund, whether full or partial, will be issued for an already-paid subscription period.

ARTICLE 10 — LIABILITY RELATING TO THE SERVICE SOLD

Arvo is neither an accounting firm, nor a law firm, nor a tax advisor. The features included in the plans sold (including financial tracking or contract/lease management) are management assistance tools and do not constitute accounting, legal, or tax advice, nor do they substitute for the advice of a qualified professional.

Access to the Service may be interrupted at any time and without notice for maintenance, updates, or technical incidents, without this giving rise to a refund outside of the cases provided for in Article 9.

To the extent permitted by applicable law, Arvo shall not be held liable for indirect damages resulting from the purchase or use of the Service, nor for any loss of data, revenue, or business opportunities suffered by the User.

ARTICLE 11 — MODIFICATION OF THESE TERMS

Arvo reserves the right to modify these Terms at any time, in particular to adapt them to changes in the Service, applicable regulations, or its legal form. Users will be informed of any substantial modification by appropriate means. Continuing a subscription after new Terms take effect constitutes acceptance of those Terms.

ARTICLE 12 — APPLICABLE LAW AND JURISDICTION

These Terms are governed by French law.

In the event of a dispute concerning their interpretation, performance, or validity, and failing an amicable resolution, the courts having jurisdiction over the registered office of USEARVO shall have sole jurisdiction, subject to any mandatory jurisdiction rules applicable to consumers, which may, where applicable, designate the court of the consumer User's place of residence.

ARTICLE 13 — CONTACT

For any question relating to these Terms or to your subscription, you may contact us at the following address:

team@usearvo.app