

Arvo Terms of Use

Arvo Platform (usearvo.app / myusearvo.app)

Last updated: July 31, 2026

ARTICLE 1 — LEGAL NOTICE / PUBLISHER

These Terms of Use (hereinafter the “Terms”) govern access to and use of the Arvo Service by any registered User. They are published by:

- Legal company name: USEARVO
- Trade name: Arvo
- Legal form: Sole Proprietorship (“Micro-entreprise / Entreprise Individuelle”) within the meaning of Articles L. 133-6-8 et seq. of the French Social Security Code — this legal form may evolve into a Simplified Joint-Stock Company (SAS) as the business develops; these Terms will be updated accordingly if and when that occurs
- Founder / legal representative: Mr. Tom Braun
- Registered office: Rue Champ Lagarde, 78000 Versailles, France
- SIREN number: pending assignment — will be communicated and incorporated into these Terms once obtained
- Contact e-mail address: team@usearvo.app
- Websites concerned: usearvo.app (showcase website) and myusearvo.app / my.usearvo.app (SaaS application)
- Hosting of data: Supabase
- Hosting of the showcase and application websites: [TO BE COMPLETED]

Hereinafter referred to as “the Publisher,” “Arvo,” or “we.” Any person who has created an account is hereinafter referred to as “the User” or “you.”

ARTICLE 2 — PURPOSE

These Terms set out the conditions under which Users access and use the Arvo Service: account creation and management, acceptable use of the Service, intellectual property, access to third-party data (Gmail), service availability, and suspension or termination of accounts by Arvo.

These Terms do not cover pricing, payment terms, billing, subscription duration, right of withdrawal, or refunds — those matters are governed exclusively by the Arvo Terms of Sale, available on the Site. In the event of a conflict between these Terms and the Terms of Sale on

a matter within the scope of the Terms of Sale, the Terms of Sale shall prevail; on any other matter, these Terms shall prevail.

Creating an account and using the Service implies full and unreserved acceptance of these Terms.

ARTICLE 3 — DESCRIPTION OF THE SERVICE

Arvo is a SaaS (Software as a Service) platform intended for music producers (beatmakers, sound designers), whether individuals or professionals, that provides the following modules:

- **Planning:** calendar, kanban boards, tasks, and notes for organizing the User's professional activity;
- **Finance Tracker:** automatic tracking of sales and expenses, including automatic retrieval of BeatStars sales data via Gmail OAuth access (see Article 9);
- **Client CRM:** a database of buyers built from the parsing of BeatStars sales e-mails;
- **Leases:** generation of PDF contracts and licenses;
- **Send Out:** submission of proposals to opportunities and partners;
- **Streaks & Milestones:** tracking of activity streaks and professional milestones;
- **Arshes Sounds:** a sound design / loop kit module.

The Service is published in English. Arvo reserves the right to add, modify, or remove features or modules at any time, provided that this does not substantially reduce the features included in a User's current paid plan without notice.

ARTICLE 4 — ELIGIBILITY AND ACCOUNT CREATION

Access to the Service is reserved for individuals who are at least 18 years old. By creating an account, the User represents and warrants that they have reached this minimum age. No proof of age is requested at the time of registration, without prejudice to Arvo's right to verify this condition and suspend any account that does not meet it.

No account can be created independently of a subscription: an account is created only after the User has gone through the subscription flow described in the Terms of Sale (payment step, including for the free Entry plan), followed by the onboarding process. There is no free-standing sign-up outside of this flow.

ARTICLE 5 — USER ACCOUNT

The User is responsible for the confidentiality of their login credentials and for all activity occurring under their account. The User must provide accurate information when creating and maintaining their account and must promptly update it in the event of any change.

Each account is personal and may not be shared, resold, or transferred to a third party without Arvo's prior written consent.

The User is solely responsible for the content they create, upload, or generate through the Service (audio files, contracts, notes, client data, etc.), and for ensuring they hold the necessary rights over that content.

ARTICLE 6 — ACCEPTABLE USE

When using the Service, the User agrees not to:

- Use the Service for any unlawful purpose or in violation of applicable regulations;
- Attempt to access, without authorization, the accounts, data, or systems of Arvo or of other Users;
- Reverse-engineer, decompile, or attempt to extract the source code of the Service, except as permitted by mandatory law;
- Introduce malicious code, or engage in any conduct that disrupts or degrades the operation of the Service (e.g., automated scraping at scale, denial-of-service attempts);
- Upload or generate content that infringes the intellectual property, privacy, or other rights of a third party;
- Use the Service to commit fraud, including in connection with the CRM, Finance Tracker, or contract generation features;
- Abuse the support / help center (e.g., repeated unfounded requests, harassment of Arvo staff).

Any violation of this Article may result in suspension or termination of the User's account under the conditions set out in Article 11.

ARTICLE 7 — INTELLECTUAL PROPERTY

7.1 User Content

The User retains full ownership of their content: beats, sounds, audio files, client data they input, and contracts or leases generated through the Service. Arvo does not acquire any ownership right over the User's musical content or commercial data. The User grants Arvo a limited, non-exclusive license to host, process, and display this content solely as necessary to provide the Service.

7.2 Arvo's Intellectual Property

The Arvo platform itself — including its software, source code, databases, trademarks, logos, and visual identity — remains the exclusive property of USEARVO. No provision of these

Terms grants the User any right over these elements beyond the right to use the Service in accordance with these Terms.

ARTICLE 8 — DATA EXPORT

If the User submits a request via e-mail or the help center, they may receive an export of the data associated with their own account. This right is limited to the User's own account data and does not extend to data of other Users (e.g., aggregated or third-party CRM data collected via other producers' accounts).

ARTICLE 9 — THIRD-PARTY DATA ACCESS: GMAIL OAUTH

9.1 Scope of Access

As part of the Finance Tracker and Client CRM modules, the Service offers the User the option to connect their Gmail account via Google's OAuth authorization flow. This connection, granted solely at the User's initiative and with their express consent, gives Arvo read-only access limited to identifying and reading e-mails corresponding to BeatStars sales notifications received in the User's mailbox.

9.2 Purpose of Access

This access is used exclusively to automatically parse BeatStars sales e-mails in order to extract sales data (amount, buyer, product, date) for the purpose of:

- populating the Finance Tracker with the User's sales history; and
- building and updating the buyer database used by the Client CRM module.

Arvo does not read, use, or process any other e-mail in the User's mailbox, does not send e-mails on the User's behalf, and does not use this access for any advertising, profiling, or resale purpose.

9.3 Storage of Tokens and Data

The OAuth tokens obtained through this connection are stored server-side, in a dedicated table within Arvo's Supabase database, and are not shared with third parties other than the service providers strictly necessary for the Service's operation (see Article 10). Data extracted from parsed e-mails (sales and buyer data) is stored under the same conditions and remains the User's data within the meaning of Article 7.1.

9.4 Revocation

The User may disconnect the Gmail integration at any time from their account settings. Disconnection immediately stops any further access to the User's mailbox. The User may

also revoke Arvo's access directly from their Google account security settings. Data already parsed and stored prior to disconnection remains available to the User within the Service unless they request its deletion under Article 8.

ARTICLE 10 — SERVICE AVAILABILITY

Arvo makes reasonable efforts to ensure the Service is available on a continuous basis. However, access to the Service may be interrupted at any time, with or without prior notice, for maintenance, updates, security operations, or due to a technical incident, including incidents originating from Arvo's third-party providers (in particular Supabase for data hosting, and Google for Gmail OAuth access). Such interruptions do not give rise to any compensation outside of the refund cases already provided for in the Terms of Sale.

ARTICLE 11 — SUSPENSION AND TERMINATION OF ACCOUNT BY ARVO

Arvo reserves the right to suspend or terminate, temporarily or permanently, any User account that violates these Terms, in particular in the following cases:

- Fraud or attempted fraud (including in connection with sales data, contracts, or leases generated through the Service);
- Piracy, unauthorized access, or any attempt to compromise the security of the Service;
- Infringement of the intellectual property rights of Arvo or of a third party;
- Abusive use of the help center or support channels;
- Any other serious or repeated breach of Article 6 (Acceptable Use).

Except in cases of serious misconduct requiring immediate suspension, Arvo will endeavor to inform the User of the reasons for the measure taken. Suspension or termination of an account under this Article does not affect the User's payment obligations already accrued under the Terms of Sale and does not automatically entitle the User to a refund, which remains governed exclusively by Article 9 of the Terms of Sale.

ARTICLE 12 — LIMITATION OF LIABILITY

Arvo is neither an accounting firm, nor a law firm, nor a tax advisor. The Planning, Finance Tracker, Client CRM, and Leases modules are management assistance tools and do not constitute accounting, legal, or tax advice, nor do they substitute for the advice of a qualified professional. The User remains solely responsible for the accuracy of the data they input or that is automatically retrieved via the Gmail OAuth integration, and for the use they make of contracts and leases generated through the Service.

To the extent permitted by applicable law, Arvo shall not be held liable for:

- Indirect damages arising from the use, or inability to use, the Service;
- Loss of data, revenue, clients, or business opportunities, except where such loss results from Arvo's gross negligence or willful misconduct;
- Malfunctions or unavailability originating from third-party providers used to operate the Service (Supabase, Google, or any other technical provider), or from the User's own equipment or internet connection.

Nothing in this Article limits Arvo's liability in cases where such limitation is prohibited by mandatory law.

ARTICLE 13 — MODIFICATION OF THESE TERMS

Arvo reserves the right to modify these Terms at any time, in particular to adapt them to changes in the Service, applicable regulations, or its legal form. Users will be informed of any substantial modification by appropriate means (e.g., notice within the Service or by e-mail). Continuing to use the Service after new Terms take effect constitutes acceptance of those Terms.

ARTICLE 14 — APPLICABLE LAW AND JURISDICTION

These Terms are governed by French law.

In the event of a dispute concerning their interpretation, performance, or validity, and failing an amicable resolution, the courts having jurisdiction over the registered office of USEARVO shall have sole jurisdiction, subject to any mandatory jurisdiction rules applicable to consumers, which may, where applicable, designate the court of the consumer User's place of residence.

ARTICLE 15 — CONTACT

For any question relating to these Terms or to the use of your account, you may contact us at the following address:

team@usearvo.app